***BEUMER Group***   
***Conveying, loading, palletising, packaging, sortation and distribution****– BEUMER Group is a leader in the engineering and manufacturing of****high-tech intralogistic systems****for global markets. Our employees differentiate themselves by their ability to provide innovative solutions to our customers that incorporates a high-level of industry knowledge and a strong commitment to consistently and continuously expand their skills and knowledge. We fully support these high standards through a supportive teamwork structure, a mutual respect, and a working culture based on trust that fosters stability and security for all of our employees. Our common goal is to implement outstanding and innovative projects worldwide.*

*Entry Level IT/Cyber Assistant*

***Availability: Immediate Start***

***Position type: Full Time - 35 hours***

***Earnings: £28,000-£35,500 per annum plus bonuses and monthly incentives***We are looking for Entry Level Marketing Trainee's looking for a vibrant role within a great team environment, who possess the following:

* Strong work ethic
* Willingness to learn
* Desire to progress
* Great communication skills
* Excellent student mentality
* Positive "can-do" attitude
* Ability to work as a team

Key Responsibilities:

* **Technical** - troubleshoot desktop and system problems, diagnose, and solve hardware/software issues.
* **Manage Helpdesk** - ensure help desk tickets are logged, escalated, and resolved in a timely manner.
* **User Management** - administer applications for user accounts.
* **Web** - assist customers with technical web-related queries.
* Types of malware and attacks, password security, Infrastructure (securing networks and hardware/ securing software) , cryptography , security vulnerabilities.
* To locate problems and ensure they get fixed with the support of colleagues and third-party IT support where necessary
* To participate in the deployment of new hardware and software including laptops, desktops, mobile phones and tablets
* Deploy and maintain new VOIP and mobile telephony
* Communicate effectively with end users in a timely manner to ensure they are kept informed as to the status of work items

ADDITIONAL INFORMATION

Some benefits we have to offer include:

* Smart remote working
* Pension
* 25 days holiday plus bank holidays
* Sick Pay
* Enhanced paternity/maternity pay
* Free onsite parking
* Annual Personal Development Plan
* Health and Wellbeing benefits

Preferably you have experience from a similar role and are used to working in a customer-focused environment. A solid understanding of the full circle of spare parts is not essential as full training and support will be provided to ensure you are comfortably able to fulfil the role.

We don´t expect you to tick all the boxes as long as you have the attitude and motivation